



CREDIT CARD VOID / REFUND

- a. Select “**New Transaction**” and then “**Void**” or “**Refund**” as needed.
- b. Swipe the credit card; press “**OK**” to confirm.
- c. Enter the Receipt # (PnRef), the Amount with no decimal point and click “**Next**”.
- d. Click “**Confirm**” and if transaction is approved, click “**Print**” to print the receipt.

PIN CODE TO UNLOCK DEVICE

- a. Type “1 2 3 4 5 6”.



Customer Service  
866-834-9576

*YOUR PAYMENT  
PROCESSING PARTNER*



*Pocket POS with P25-M  
Quick Reference Guide*



## How to install the Pocket POS on your BlackBerry device.

### STEP 1: PREPARATION

- Make sure your P25M is fully charged.
- Write down your **RedFin** credentials (username and password).
- Take note of “Pin Code” and “Device Name” located inside the P25M clamshell printer on a sticker enclosed:

### STEP 2: DOWNLOAD AND INSTALL *POCKET POS*.

- On your BlackBerry, launch the web browser and go to:  
<http://www.redfinnet.com/pocketpos.htm>.
- Select Option “5 - Pocket POS for Blackberry” and click “**Download**”.
- On “Set application permissions” screen, click “**Download**”.

The PocketPOS icon  will appear on your BlackBerry.

### STEP 3: ENABLE *BLUETOOTH*.

- Hit the “Menu” key on the BlackBerry to search for the Bluetooth icon.

If no Bluetooth icon appears, please search for the “Options” (wrench) icon. Select “Bluetooth” and push the “Pearl” button again. It will ask you to enable Bluetooth, select it by pressing the “Pearl” button again.

### STEP 4: PAIR THE DEVICES

- Turn on your P25M.
- Click the Bluetooth icon; if not asked to find new devices, hit the “Menu” key and select “Add device”.
- From the list of devices found, select the one with the same “Device Name” from Step 1-c (Ex: P25\_000448\_01) and press the “**Pearl**” button.
- Type the “Pin Code” from Step 1-c when asked for “passkey”. The “pair” process will take place.

### STEP 5: SETTING UP *POCKET POS*

- Click the PocketPOS icon; the application will try to detect the P25M.
  - The PocketPOS initial screen will guide you through the “registration” process. Click “**Register**”.
  - Screen “1 of 3”: select your cellular carrier (AT&T, T-Mobile, etc) and click “**Next**”.
  - Screen “2 of 3”: select the Gateway “**RedFin Network**” and click “**Next**”.
  - Screen “3 of 3”: type your “Username” and “Password” from Step 1-b and click “**Next**” again.
  - Click “**Yes**” to validate login setting.
- “Verifying gateway” message will appear followed by “Your settings are correct”.
- Click “**OK**”.

**CONGRATULATIONS!**

## Using the Pocket POS.

### CREDIT CARD SALE

- Select “**New Transaction**”.
- Select “**Sale**”.
- Wait for **GREEN** light to turn **BLUE** on P25M then swipe the credit card; press “**OK**” to confirm
- Enter amount with no decimal point and click “**Next**”.
- Click “**Confirm**” and transaction will be processed.
- If transaction is approved, click “**Print**” to print the receipt.

