

Credit Card Void / Refund

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- Tap the **“Transaction Log”** button.
- Tap the transaction that you’d like to perform the void or refund on.
- For a void: Tap the **“Void”** button. The application will ask you to confirm that you want to void this transaction. Tap **“Ok”** to process the void.
- For a refund: Tap the **“Refund”** button. Enter the amount of the refund you’d like applied . This will be applied to the credit card associated with this transaction only. You cannot apply the refund to a different credit card. Tap **“Ok”** to process the refund.
- You’ll receive a transaction information screen that you can e-mail and/or print out.

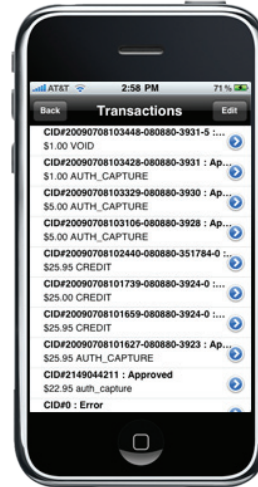
FOR MORE TRAINING

- Go to www.RedFinNet.com
- Log in to the RedFin Network Online Video Library using your RedFinNet Payment Gateway Username and Password.

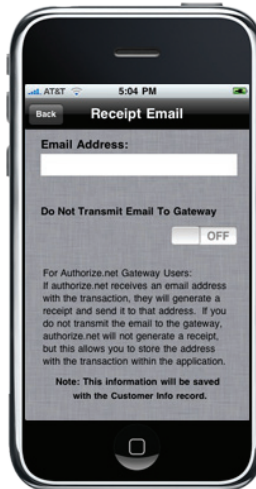
Technical Support
866-834-9576



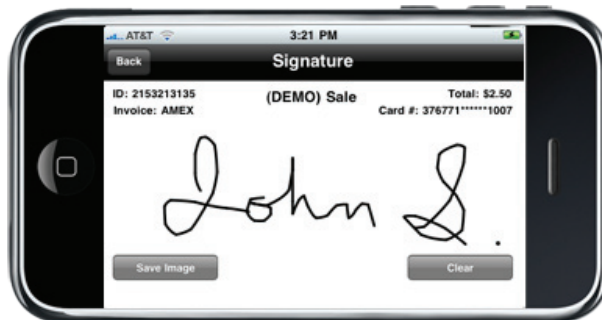
Credit Card Transaction



Transaction Log



E-mail Receipt to Customer



Signature Capture

Your
Payment Processing
Partner

Powered by
RedFin network 

PocketPOS
with P25-M for iOS®
Quick Reference Guide



How to install RedFin PocketPOS on your iOS® device.


1

Installation

- Make sure your iPhone®, iPad®, or iPod Touch® is fully charged.
- Write down your RedFin License Activation credentials (username and password).


There are two methods to install RedFin PocketPOS on your device:

Method 1: Directly from your device

- From the “Home” screen, tap the “App Store” icon.
- On the bottom of the screen, tap the “Search” icon.
- In the search box on top, type “RedFin PocketPOS” and press the magnifying glass to begin the search.
- Tap the  icon.
- Press the green “Free” button in the upper right side of the screen. Enter your App Store password and the download will begin automatically.

Method 2: Through iTunes®

- Start iTunes® from the computer that you normally sync your iOS® device with.
- Click the “iTunes Store”.
- In the search box on the top right of iTunes®, type “RedFin PocketPOS” and press enter to begin the search

- Select the “RedFin PocketPOS” listing with the  icon.
- Click the button that says “Free App” located under the icon. This will download the application into iTunes®.
- Plug-in your iOS® device to your computer.
- Select your device from the left side-bar in iTunes®.
- Press the “Sync” button on the lower left side of the screen to install the application onto your device.

Setting up RedFin PocketPOS

- Tap the “RedFin PocketPOS” icon on your device.
- You will be prompted to create a pass code. Please save this in a safe location.
- Tap the “Menu” button.
- Scroll down to the Setup section and tap the “Settings” button.
- Enter your RedFin License Activation credentials and tap the green “Validate License” button.



CONGRATULATIONS!

You are now ready to begin accepting payments through the RedFin PocketPOS application!

2

Using Pocket POS

3

Credit Card Sale

If you are using the P25-M for iOS®, you will see a green bar at the top of the RedFin PocketPOS application that indicates the P25-M is connected properly. If you do not see this bar, please recheck the connections between the P25-M and your device.

- Tap the “Amount” field and enter the amount of the sale.
- Tap the “Account Number” field. If you have a P25-M for iOS® connected, you will receive a prompt to swipe the card. This will automatically insert the credit card account number and the expiration date.

If you do not have the P25-M for iOS® attached, enter the account number using the numeric keypad. Then tap the “Exp” field and enter the expiration date.

- The “CVV” and “Zip Code” fields are optional
- Press “Process Transaction”.
- To submit this as a sale to the payment processor, click the red “Submit as Sale” button.
- Your transaction will be processed and you will receive a transaction information screen with the approval or decline. From this screen you can:
 - Capture the customer’s signature
 - Print the receipt for merchant and the customer.
 - E-mail a receipt to the customer.