

SAVING TRANSACTIONS

Enable/Disable Store & Forward

***** ATTENTION *****

Please be aware when enabling this feature: If terminal is unable to connect to the network to obtain an authorization for the transaction, the terminal will ask to “save” the transaction and a receipt will be printed **WITHOUT AN “AUTH CODE”**. Once connectivity is reestablished, the transaction needs to be “uploaded” for appropriate authorization.

Please take additional actions to guarantee cardholder legitimacy.

1. Press the “Menu” key.
2. On “ADMIN MENU - ENTER PASSWORD” type “1 2 3 4 5 6 7 8” and press “Enter”.
3. Select “PARAMETERS” and press “Enter”.
4. Select “MERCHANT” and press “Enter”.
5. Press “Enter” 3x (three times) until option “MERCHANT (4/16) – ENABLE OFFLINE?”.
6. Select “YES” to enable or “NO” to disable and press “Enter”.
7. Press “Cancel” 3x (three times).

UPLOADING SAVED TRANSACTIONS

Submit Pending

1. From “Select or Swipe”, Select “TRANSACTIONS” and press “Enter”.
2. Select “SUBMIT PENDING” and press “Enter”.
3. Select “SUBMIT ALL” and press “Enter”.

USING RETAIL TIP

Enable/Disable

1. Press the “Menu” key.
2. On “ADMIN MENU - ENTER PASSWORD” type “1 2 3 4 5 6 7 8” and press “Enter”.
3. Select “PARAMETERS” and press “Enter”.
4. Select “INDUSTRY” and press “Enter”.
5. Select “RETAIL TIP” to enable TIP or just “RETAIL” to disable TIP and press “Enter”.
6. Press “Cancel” 2x (twice).

***** ATTENTION *****

Please be aware when enabling this feature: The terminal prints an initial receipt **WITHOUT AN “AUTH CODE”** and with a TIP line and waits for the TIP amount to be entered or ignored (F3). If “CANCEL” is pressed the transaction is discarded without being processed/authorized or saved.

TROUBLESHOOTING

Connection Error

1. Double check the Antenna is properly connected to the terminal. Pull the antenna off the terminal and plug it back in, firmly pushing it all the way in.



2. Make sure the terminal is properly charged.
3. If the problem persists, please call Customer Service.

Technical Support
866-834-9576

YOUR PAYMENT
PROCESSING PARTNER

POWERED BY RedFin network

*H50 GPRS Wireless Terminal
Quick Reference Guide*



IMPORTANT! Please read the Blue Bamboo Software License Agreement before operating this device:
<http://www.RedFinNet.com/eula>

CREDIT CARD - SALE

1. Swipe credit card.
2. Select **"CREDIT"** and press **"Enter"**.
3. Enter **Amount** and press **"Enter"**.

CREDIT CARD - VOID

1. Select **"CREDIT"** and press **"Enter"**.
2. Select **"VOID"** and press **"Enter"**.
3. Select **"RECEIPT #"** and press **"Enter"**.
4. On **"ENTER ITEM NUMBER"** enter **"REF# (PNREF)"** from the printed receipt and press **"Enter"**.
5. Confirm by pressing **"F2"**.

CREDIT CARD - REFUND

1. Select **"CREDIT"** and press **"Enter"**.
2. Select **"REFUND"** and press **"Enter"**.
3. Swipe Customer's credit card.
4. Enter **Amount** and press **"Enter"**.

DEBIT CARD - SALE

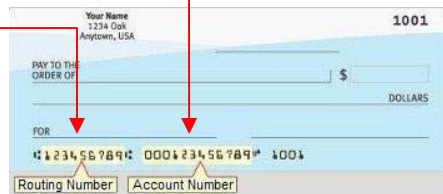
1. Swipe Customer's debit card.
2. Select **"DEBIT"** and press **"Enter"**.
3. Enter **Amount** and press **"Enter"**.
4. Enter **"TAX AMOUNT"** or press **"F3"** to **"Bypass"**.
5. Press **"Enter"** to confirm sale.
6. Allow Customer to **"ENTER PIN"** and press **"Enter"**.

DEBIT CARD - REFUND

1. Select **"DEBIT"** and press **"Enter"**.
2. Select **"REFUND"** and press **"Enter"**.
3. Swipe Customer's debit card.
4. Enter **Amount** and press **"Enter"**.

CHECK - SALE

1. Select **"CHECK"** and press **"Enter"**.
2. Select **"SALE"** and press **"Enter"**.
3. **"ENTER ROUTING#"** and press **"Enter"**.
4. **"ENTER ACCOUNT#"** and press **"Enter"**.



5. **"ENTER CHECK#"** and press **"Enter"**.
6. Select **Account Type** and press **"Enter"**.
7. Enter **Amount** and press **"Enter"**.

REPRINTING RECEIPTS

1. Select **"TRANSACTIONS"** and press **"Enter"**.
2. Select **"VIEW"** and press **"Enter"**.
3. Use **"F1"** (**NXT**) to browse transactions.
4. Use **"F3"** (**RPRT**) to reprint receipt.

PRINT BATCH

Select **"PRINT BATCH"** and press **"Enter"**.

DATE & TIME

1. Turn the terminal **OFF**.
2. Turn the terminal **ON** and quickly press the **"Menu"** key **twice**.
3. On **"Shell Password"** type **"1 2 3 4 5 6 7 8"** and press **"Enter"**.
4. Press **"Enter"** on **"TERMINAL SETUP"**.
5. Select **"4. TIME & DATE"** and press **"Enter"**.

AUTO POWER OFF & AUTO SLEEP

1. Repeat steps **"1"** through **"3"** from **"Date & Time"**.
2. Press **"Enter"** on **"TERMINAL SETUP"**.
3. Select **"POWER PARAMS"** and press **"Enter"**.

